

ANN MORAN, BSc

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SUMMARY

PMP qualified IT Program and Project Manager with over 25 years' experience with IT environments across Manufacturing and Utility industries. Currently working in a high growth global Graphics Business managing multi-year complex programs on a world-wide scale, engaging with Business Partners, IT Partners, Finance, and Delivery Teams across all regions. Strong knowledge of Project Management methodology, processes and procedures, Portfolio Planning, and tools utilized to enable delivery of complex projects and programs.

Key Strengths include Organizational and Communication skills, Learner, Motivator, Analytical, Achiever, can-do attitude.

Business Areas of expertise	Technical Areas of expertise
<ul style="list-style-type: none">• Manufacturing Systems & Application Support & Design• Customer Billing Systems support and enhancement• Change Management process• Data Warehousing design and reporting• Business Analysis requirements capture• Corporate Finance planning, Reporting and Control• Cross company technical Project Portfolio Management and Control• Recruitment of technical Resources• Corporate Separation Management	<ul style="list-style-type: none">• Agile Scrum Master / PMP• Oracle, SQL, DBA, DB Upgrades• Qlikview, Power BI, Data Analysis• SAP• Full lifecycle Technical delivery• Networking design and implementation Management• Hardware design / solution Architecture• Software specification / development testing and release• QA testing unit/integration/system/performance• Technical coaching and mentoring• Microsoft Office Suite

Career Accomplishments

HP Inc

Leixlip Ireland

2001 - Present

Graphics Supplies PrintOS IT Program Manager

2017 - Present

- Managed a successful Program to increase the Total Customer Experience of over 10,000 Graphics customers by increasing print up time and productivity capability
- Onboarding of Applications to an external Customer Facing Platform
- Management of Program Costs to within 2% on Actuals vs Forecast
- Promote and drive a highly Agile approach
- Manage Program resource requirements including external vendors
- Communicate Program Status to key stakeholders on a regular and timely basis
- Stand Up of an IT Team in Spain
- Project and Portfolio Planning

Global Strategy, Planning, and Governance Lead**2015 - 2016**

- Stand up new IT function for new HP Inc start up
- Drive Management and Execution on POA Projects across Ink Supplies and Graphics Businesses
- Finance Management at Project, Program and Portfolio level, including monthly forecasting / reforecasting at a project level
- Program Manage an Innovation Platform with over 12,000 Users across HP Inc promoting an innovative culture across our company
- Ambassador for Lean Six Sigma training and adoption across IT Team achieving 48% Yellow Belt and 6% Green Belt in 12 months

Separation Program Manager**2014 - 2015**

- Management of a Complex Program in a transforming environment across six workstreams
- Management of a Program to an aggressive timeline
- Management of Project Financials – Budget v Forecast v Actual
- Facilitate regular meetings with external consultants and internal IT Team
- Report out of status to stakeholders
- Project Manage a complex ERP Separation Project
- Adapt Processes to facilitate aggressive timeline while complying to all standards

Global Graphics Supplies Business IT Program Manager**2012 – 2014**

- Work on complex problems /projects where analysis of situations or data requires an in-depth evaluation of multiple project and process success factors
- Drive Management and Execution on POA projects, specifically in New Ink Plant site
- Travel to Israel New Ink Plant site to drive focus and execution on our number one priority
- Enable vendor connectivity to HP to drive quality in Manufacture environment
- Broad knowledge of computer technology and future trends
- Drive asset roadmapping activity to enable Portfolio planning
- Drive POA planning activities within GSB IT Manufacture area
- Development and Management of IT Security compliant Network rollout plan world wide
- Mentorship of Project Managers
- Manage IT Partner engagements across all IT Teams in all regions
- Management of Projects within Project Management systems of record
- Communicate Program Status to key stakeholders on a regular and timely basis

Inkjet Supplies IT Transformation Program Manager**2010 - 2012**

- World Wide lead for SIT Remote Compute Space Transformation

- Drive Management and Execution on POR projects related to RCS Transformation
- Planning of POR Projects to enable RCS Transformation
- Drive asset roadmapping activity to better enable POR planning
- Development and Management of Network rollout plan world wide
- Mentorship of Project Managers
- Manage IT Partner engagements across all IT Teams in all regions
- Management of PPM projects
- Communicate Program Status to key stakeholders on a monthly basis

Global IT Database Transformation Program Manager **2007 – 2010**

Manufacturing Data Management Project Manager **2002 – 2007**

Information Management IT Analyst **2000 – 2002**

Electricity Supply Board **Dublin, Ireland** **1989 – 2000**

IT Systems Analyst

- Various roles from Programmer to IT Analyst to Project Lead

Education

University of Limerick **Ireland** **1985 – 1989**

- B.Sc Hons. Applied Mathematics and Computing

Certifications

- PMP
- SMC
- Scrum fundamentals
- LSS Yellow Belt
- PMI-ACP - In Progress
- Prince2 – In progress