

Curriculum Vitae

Personal Details

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Summary

A top performing IT Project Manager and Business Analyst with broad-ranging IT and engineering experience at a major multinational. Thrives on analyzing complex business problems and delivering innovative technology solutions. A trusted project team leader with keen business acumen. Adept at communicating effectively with all types of stakeholders, and identifying and handling risk.

Employment History

2010 – Present. IT Project Manager and Business Analyst. Hewlett Packard, Leixlip.

- Delivered IT projects for Manufacturing and Laboratory environments, through Scoping, Design, Development, Testing and Deployment.
- Lead a project team of 6 IT professionals, comprising of architects, designers, developers.
- Projects included the delivery of a system that collects data from manufacturing lines and guarantees product traceability and quality.
- Fulfilled the Business Analyst role for the project team.
- Communicated with all types of stakeholders, including resource managers, sponsors, business representatives and operations staff.
- Developed and refined the structure and processes of an Agile team.
- Served as Scrum Master.
- Fulfilled the Application Architect and Data Architect roles for the project team.
- Managed remote team members and bridged cultural gaps.
- Worked on a marketing project that involved upgrading the HP company website used for ordering HP Printer Supplies (ink cartridges, service kits, etc).
- Worked with a remote design team to translating business and marketing requirements into improved webpage designs (use of 'Wireframes' etc).
- Consistently ranked as the top or near top performer on a team of 10 experienced IT and engineering professionals.
- Served as a mentor to new team members – I enjoy helping others get up to speed.

1997 – 2010. Systems Engineer. Hewlett Packard, Leixlip.

- Acquiring complex robotic machines from machine builders on behalf of HP.
- Travelled abroad to numerous locations on behalf of HP, acquiring and setting up new machines & systems.
- Optimizing the performance of high volume manufacturing machines, resulting in huge dollar savings for HP in terms of improved product quality and machine speed.
- Extensive experiences in a range of high level and low level programming languages.
- Specialized in Machine Control and Data Collection.
- Worked on the design of new machines and software applications.
- Designing and developing User Interfaces for high volume manufacturing machines.
- Fixed complex systems problems to keep production lines running in high pressure environments.
- Entrusted with 24/7 'On Call' responsibility for the systems on high volume manufacturing lines.

Education Details

1995 – 1997. M Eng Sc (1st in class). NUI Galway.

- The research component involved delivering a new 'Decision Support' application to allow Nortel Ltd. decide where in the world to manufacture their new products. The software was designed to help the user evaluate different business propositions in terms of minimizing total logistics costs (freight and duty).
- Taught modules included Business Strategy (Focusing on Michael Porter's books 'Competitive Strategy' and 'Competitive Advantage'), and Software Engineering.

1991 – 1995. BE Industrial Engineering & Information Systems (2.1). NUI Galway.

- Modules included: Maths, Statistics, Programming, Microeconomics, Project Management, Databases, Computer Simulation, French, Industrial Psychology, Ergonomics, Electrical Systems, and Electronics.

Additional Information

- Certifications: PMI PMP (Project Management), TOGAF Certified (Enterprise Architect), Certified Scrum Master (SMC), PRINCE2 certified.
- Technical Skills: Application architect, Programming languages (including C++, PLCs, Perl), supply chain modelling, database design, and developing wireframes.
- Personal Interests: Healthy living, Boxing, Hiking, Innovation, Business ideas, Digital Marketing.
- List of referees available on request.